

October 6, '20

Dear Sir, or Mam,

This letter is in response to the request for a rate increase from the Bluegrass Water Company.

We do appreciate the past improvements and future plans of the company for our beautiful development.

However, we think that a 174% increase is too much in a single year.

Thank you for your consideration of our concern.

Respectfully,

Walter and Coroll Ganda

Residents of Parsimmon Ridge

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OCT 08 2020

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COMMISSION

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COMMISSION

October 4, 2020

To Whom It May Concern,

I just received your letter concerning the water increase you are proposing for our Kentucky home at 847 Ridge Rd, New Concord, KY. It is in the Center Ridge Service Area. The proposal is to take the rate from \$22.79 a month to \$105.84 a month.

While this rate is high compared to Wisconsin rates, I am sure the cost must go up some to cover costs to keep our drinking water safe.

Currently, we go to our Kentucky home for 3 days every 6 weeks and plan on going down January through March in 2021. Is there any way we could get a reduction in the cost since we will be using no water during much of the year? Or is there any possible way to get a meter installed on the property somehow, so water usage can be monitored?

I know things differ from state to state, so I don't know how feasible a meter would be, but I would be willing to split the cost if in fact something like this could be installed, because in the long run it would show our usage is minimal.

Thank you for your time, and I hope to hear from you one way or the other soon.

Sincerely,



Deb Golackson

743 Fiesta Drive

Nekoosa, WI 54457



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OCT 05 2020

PUBLIC SERVICE  
COMMISSION

October 6, 2020

Dear Public Service Commission Representative;

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. I live next to the facility, I am retired and I walk my dogs in the area almost every day. The only improvements they have made is to nail a few fence boards back up and place gravel on the driveway.

They purchased eight (8) facilities in 2019. Their engineering report, filed before purchase, states that "**No deficiencies were identified** for the Persimmon Ridge plant or the **Kingswood plant.**"

[https://psc.ky.gov/pscecf/2019-](https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf)

[00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW MtnConfTreatment for Resp DR .pdf](https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf)

The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998.

This increase for the 126 homes would give them an increase of \$86,637.60 per year. Talking with their employees, the only improvement they plan for our facility is a remote monitoring system.

I am also a committee member on our homeowner's association. We strive to keep our neighborhood property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. The Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. My monthly water bill averages less than \$60. To have a flat rate of \$96.14 is way too high.

I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in my opinion since we have no options but to be connected to the plant.

I thank you in advance for your consideration of this issue and to **deny** Bluegrass Water this unrealistic rate increase.

Gary Esterle  
555 Kingswood Drive  
Taylorsville, KY 40071

[REDACTED]  
[REDACTED]



Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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OCT 08 2020  
PUBLIC SERVICE  
COMMISSION

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They purchased eight facilities in 2019. Their engineering report, filed before purchase, stated that "No deficiencies were identified for the Kingswood plant."

The report can be found at:

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Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring.

Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,

Bonnie Marshall  
Property Owners in Kingswood Subdivision  
849 Kingswood Drive  
Taylorsville, KY 40071

Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Thomas and Irma Fussnecker  
Property Owners in Kingswood Subdivision  
826 Kingswood Drive  
Taylorsville, KY 40071

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Six of the treatment plants they purchased show they needed significant work including a complete rebuild. We do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998.

We strive to keep our property value high and very marketable to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. The Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. Our monthly water bill average is less than \$70. To have a flat rate of \$96.14 is outrageous.

This increase for the 126 homes would give them an increase of \$86,637.60 per year, for a grand total of \$145,363.68 every year, just for our neighborhood. Talking with their employees, the only improvement they plan for our facility is a remote monitoring system.

We do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in our opinion since we have no options but to be connected to the plant.

We thank you in advance for your consideration of this issue and to deny Bluegrass Water this unrealistic rate increase.

Jason and Crystal Rowe  
404 Kingswood Drive  
Taylorsville, KY 40071

[REDACTED]  
[REDACTED]

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OCT 03 2020

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COMMISSION



Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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COMMISSION

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Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,

Ron and Sharon Passmore  
Property Owners in Kingswood Subdivision  
241 Kingswood Ave.  
Taylorsville, KY 40071

Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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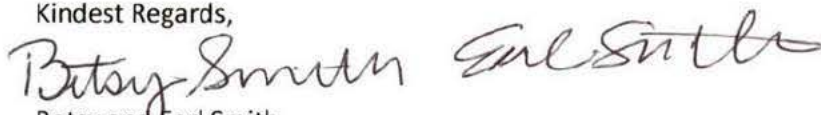
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Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Betsy and Earl Smith  
18+ year Property Owners in Kingswood Subdivision  
147 Kingswood Drive  
Taylorsville, KY 40071



Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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OCT 08 2020

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COMMISSION

October 6, 2020

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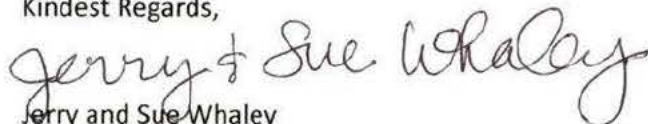
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Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Jerry and Sue Whaley

17+ year Property Owners in Kingswood Subdivision  
211 Kingswood Drive  
Taylorsville, KY 40071

October 6, 2020

Public Service Commission

P.O. Box 615

Frankfort, KY 40602

RECEIVED  
OCT 08 2020  
PUBLIC SERVICE  
COMMISSION

RE: Proposed Monthly Sewer rate increase by BlueGrass Water

Dear Public Service Commission,

Yesterday, I received notification from BlueGrass Water about the need to increase the monthly sewer rates from \$38.84 to \$96.14 starting in October 2020 for Kingswood Development neighborhood. I currently live at 667 Kingswood Dr Lot 89. The letter notification and rate sheet is attached for your reference.

Since the takeover of ownership last year by BlueGrass Water, my family and I were anticipating some sort of rate increase for 2020. The current rate of \$38.84 has been in place for years. However, I was not anticipating or expecting a rate of increase of 147%. The rate proposal doesn't appear to be justifiable. It's our understanding that BlueGrass Water purchased several other development in 2019 and had to invest millions of dollars into the worn out sewer systems. Fortunately, the Kingswood Development was in good working order and condition at the time of purchase. Little to none has been invested into our system.

I personally feel that BlueGrass Water is asking residents of Kingswood Development to pay increased rates to recoup expenses from other developments. I feel this is unethical in nature. If BlueGrass would like to increase rates by 147%, there needs to be better and gradual way to accompany these increases. For example, spread the increase over a 3 year time frame to make it easier for residents to adjust and prepare their monthly budgets.

I am asking the Public Service Commission to deny the rate increase adjustment for Kingswood Development and ask BlueGrass to come up with a better plan.

Thank you for your consideration into this matter

Sincerely,



Ryan DeMuesy



Dear Customer:

We're writing to update you on the water or wastewater services that serve your community.

Since purchasing the infrastructure that serves your home, Bluegrass Water Utility Operating Company (Bluegrass Water) has invested nearly \$2.5 million in urgently needed improvements in Kentucky communities to ensure you, your families and neighbors have access to clean, safe and reliable drinking water and wastewater systems. Additionally, Bluegrass Water intends to invest an additional \$3.5 million to ensure safe and reliable service. These improvements include remote monitoring equipment at each location to assure facilities are closely tracked and work properly at all times; sewer plant improvements to ensure proper treatment, including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more improvements. As a result of these efforts and additional improvements planned for the next 18 months, Bluegrass Water expects to submit a request on September 30, 2020, to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual water operating revenues by \$336,747 and sewer operating revenues by \$2,177,052.

**Please take notice of the following information about the proposed rate adjustment that is presented below and *on the enclosed sheet*:**

The PSC, the state agency that regulates all utility services in Kentucky, will rule on this request and may order rates to be charged that differ from the proposed rates found in this notice. *On the enclosed sheet* is a table that compares present and proposed rates and the amount of the change requested (in dollar and percentage change) for each customer classification to which the proposed rates will apply. The date the proposed rates are expected to be filed with the PSC is September 30, 2020; the proposed effective date of the rates is for service rendered on and after October 31, 2020. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the average bill in each service area relates directly to the current rates per month shown in the enclosed sheet.

*By prior arrangement*, you may examine Bluegrass Water's application at the offices of McBrayer PLLC, 201 East Main Street, Suite 900, Lexington, Kentucky; please contact Holly Lewis at 859-551-3648 or [hlewis@mcbrayerfirm.com](mailto:hlewis@mcbrayerfirm.com) to visit the McBrayer offices to examine the application. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application or timely requests for intervention (establishing the grounds for the request, including the status and interest of the requester) may be submitted to the PSC through its website or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602

If the PSC does not receive a written request for intervention establishing the grounds for the request (including the status and interest of the party) within thirty (30) days of initial publication or mailing of this notice, the PSC may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, Inc.





# BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

## Rate Comparison Table

Type of Charge	Service Area	Present Rates (per month)	Proposed Rates (per month)	Change Requested	
				\$	%
Total Monthly Sewer – Single Residential per unit					
	Airview Estates	\$41.36	\$96.14	\$54.78	132.4%
	Brocklyn Subdivision- Single Unit	\$40.00	\$96.14	\$56.14	140.4%
	Fox Run Estates	\$55.85	\$96.14	\$40.29	72.1%
	Great Oaks Subdivision	\$28.84	\$96.14	\$67.30	233.4%
	Golden Acres Subdivision	\$39.57	\$96.14	\$56.57	143.0%
	Kingswood Development	\$38.84	\$96.14	\$57.30	147.5%
	Lake Columbia Estates	\$50.32	\$96.14	\$45.82	91.1%
	Longview and Homestead Subdivisions	\$30.00	\$96.14	\$66.14	220.5%
	Persimmon Ridge Subdivision	\$35.00	\$96.14	\$61.14	174.7%
	City of River Bluff and environs	\$58.16	\$96.14	\$37.98	65.3%
	Timberland Subdivision	\$34.71	\$96.14	\$61.43	177.0%
Total Monthly Sewer – Multi Residential per unit					
	Brocklyn Subdivision – Multi Unit	\$30.40	\$72.11	\$41.71	137.2%
Total Monthly Sewer Bill – Commercial (Flat)					
	Persimmon Ridge Subdivision	\$35.00 per residential equivalent of 12,000 gallons	\$240.36	\$205.36	234.7%
Total Monthly Sewer – Industrial/Commercial (Metered)					
	I-75 & Delaplain Road interchange area (Scott County)	\$8.89 per 1000 gal	\$25.65 per 1000 gal	\$16.76	188.52%
Total Monthly Water Bill - Residential					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%

Dear Sirs,

10-7-20

I am writing in regard to the proposed changes to Bluegrass Water's rate increase. While I am sure Bluegrass has invested a large amount of money in their water systems, we, as consumers, should not have to be charged utterly ridiculous monthly charges. They want to increase Center Ridge customer's monthly bill 364.4%!

I have never seen such greed during a time when we are in a pandemic and many people lost their jobs. Also, many of the homes in the area are fishing cabins or second homes for some who are only there in the summer. If they need money to cover cost, make them install water meters and charge the people who actually use the water. Bluegrass water is asking us to pay 5 times what we pay now. I live in Murray, Ky and we pay only 22.00 this month for water. All Bluegrass is supplying is water, no sewer, and they think we should be OK with a bill 5 times higher? Please, do not allow this huge increase at this time, after looking at their rate table, all but 3 areas they want over a 100% increase. I will be contacting my state congressman and asking him to check into this request. Again, please do not allow this increase at the levels they are requesting.

Thanks, John Shiller

over →



I have a cabin at  
166 Lakeshore Drive  
New Concord, Ky 42076

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OCT 08 2020

PUBLIC SERVICE  
COMMISSION



*Peter G. Fotos, DDS, MS, PhD  
299 Persimmon Ridge Drive  
Louisville, Kentucky 40245*

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OCT 08 2020

PUBLIC SERVICE  
COMMISSION

October 5, 2020

Public Service Commission  
Post Office Box 615  
Frankfort, Kentucky 40602

To Whom It May Concern,

So this is how it goes, a 174% increase with three weeks notice? This suggests one of two possible explanations:

1) Bluegrass bought the original company and had not done their due diligence in identifying the condition of the system and need for upgrades, and now desires to correct their short-sightedness on the backs of residents over whom they possess a monopoly.

OR

2) Bluegrass wishes to expand its system to accommodate future expansion and income potential on the backs of existing customers rather than financing the expansion like the rest of us "pee-ons" have to do.

This of course leaves the resident wondering who is "in bed" with who, and sadly with no real options at preventing this monthly theft. And one wonders why people are misguidedly willing to turn the "proverbial apple cart" over and vote for socialism next month. There, I feel a little better, like I just had a nice bowel movement, that is until I realize what flushing the toilet is about to cost me.

Cordially,



Dr. Peter Fotos